IP Phone Messenger Status

Use IP Phone Messenger (IPPM) status to view the login status of an end user, to send a broadcast message, and to force one or more end users to log out of IPPM.

Finding IP Phone Messenger End-User Status

Because you might have several IPPM users in your network, Cisco Unified Presence lets you locate specific IPPM users on the basis of specific criteria. Use the following procedure to locate IPPM end users and display their login status.

Note During your work in a browser session, the cookies on the client machine store your find/list search preferences. If you navigate to other menu items and return to this menu item, or if you close the browser and then open a new browser window, the system retains your Cisco Unified Presence search preferences until you modify your search.

Procedure

Step 1 Choose **Application > IP Phone Messenger > Status**.

Records from an active (prior) query may also display in the window.

Step 2 To find all records in the database, ensure the dialog box is empty; go to Step 3.

To filter or search records

- From the first drop-down list box, choose a search parameter.
- From the second drop-down list box, choose a search pattern.
- Specify the appropriate search text, if applicable.

Note To add additional search criteria, click the **+** button. When you add criteria, the system searches for a record that matches all criteria that you specify. To remove criteria, click the **–** button to remove the last added criterion or click the **Clear Filter** button to remove all added search criteria.

Step 3 Click **Find**.

All matching records display. You can change the number of items that display on each window by choosing a different value from the Rows per Page drop-down list box.

Note   You can delete multiple records from the database by checking the check boxes next to the appropriate record and clicking **Delete Selected**. You can delete all configurable records for this selection by clicking **Select All** and then clicking **Delete Selected**.

Step 4   From the list of records that display, click the link for the record that you want to view.

Note   To reverse the sort order, click the up or down arrow, if available, in the list header.

The window displays the item that you choose.

Additional Information

See the .

Logging Out an IPPM End User

This section describes how log out an IPPM end user.

Procedure

Step 1   To log out an IPPM end user, find the IPPM end user by using the procedure in the .

Step 2   Choose the end users that you want to log out or click **Select All**.

Step 3   Click **Logout**.

You get prompted to confirm that you want to log out the users.

Step 4   Click **OK** to log out the users or click **Cancel** to exit without logging out the users.

Sending a Broadcast Message

This section describes how to send a broadcast message to one or more IPPM end users.

Procedure

Step 1   To send a broadcast message to one or more IPPM end users, find the IPPM end users by following the procedure in the .

Step 2   Choose the end users to whom you want to send a broadcast message or click **Select All**.

Step 3   In the Message box, enter the broadcast message text.

Step 4   Click **Broadcast**.

You get prompted to confirm that you want to send a broadcast message.

Step 5   Click **OK** to send the message or click **Cancel** to exit without sending the message.

Additional Information

See the "Related Topics" section on page 34-3.

Related Topics

- Finding IP Phone Messenger End-User Status, page 34-1
- Logging Out an IPPM End User, page 34-2
- Sending a Broadcast Message, page 34-2